

QUALITY POLICY

At **MAINCAL S.A.**, we are constantly improving both our tasks and our relations in order to:

- **MAXIMIZE OUR CUSTOMERS' SATISFACTION.**
- **IMPROVE THE EFFECTIVENESS OF OUR KEY PROCESSES.**
- **CREATE A QUALITY-ORIENTED ORGANIZATIONAL CULTURE.**
- **ENSURE THAT OUR PRODUCTS ARE IN COMPLIANCE WITH THE REGULATORY LEGAL FRAMEWORK.**
- **COMMIT TO ALWAYS COMPLY WITH APPLICABLE REQUIREMENTS.**